

Master the most complex field service projects with a network of 10,000+ experts across North America

Struggling to resolve IT issues at scale for highly distributed field service teams & remote facilities? Slash downtime & bring peace of mind to your service processes.

ITSavvy solves your biggest challenges:

- Decentralized service providers causing delays in IT projects
- Difficulty hiring & retaining skilled technicians
- Slow, inefficient resolution timelines
- Prohibitively expensive costs for field operations
- Lack of geographical coverage & reach of expertise

Field service solutions that work for You

ITSavvy brings over 30 years of experience assisting field service teams with planning, execution, & ongoing support. There is no field service challenge we have not seen, so bring IT on!

<p>Hardware Maintenance Services</p> <ul style="list-style-type: none"> ◦ Preventative maintenance ◦ Routine inspection & diagnostics ◦ Upgrades ◦ Troubleshooting & repair services ◦ Replacement of defective devices ◦ Warranty & post-warranty support 	<p>Network Infrastructure Service</p> <ul style="list-style-type: none"> ◦ Architecture & topology design ◦ Network infrastructure installation ◦ Structured cabling ◦ Wireless network installation ◦ Network device configuration & testing ◦ Network troubleshooting & issue resolution ◦ On-site technical support 	<p>On-Site Technical Services</p> <ul style="list-style-type: none"> ◦ On-site break-fix support ◦ SLA management ◦ Troubleshooting & remediation ◦ Installs, moves, adds, & changes ◦ Warranty & post-warranty support ◦ Retail POS & QSR services ◦ Peripheral support ◦ End user support & training
<p>Technology Refresh & Deployment</p> <ul style="list-style-type: none"> ◦ Project coordination of deployment schedules & timelines ◦ Project management & reporting ◦ Device deployment & installation ◦ Data backup & migration ◦ Performance testing assessment of modern technology ◦ Decommission & eco-friendly disposal 	<p>Staff Augmentation Services</p> <ul style="list-style-type: none"> ◦ Resource requirements & needs assessment ◦ Planning & strategizing augmentation needs ◦ Resource recruitment & selection ◦ Day-to-day resource management ◦ Specialized expertise for IT projects ◦ Flexible, scalable workforce solutions 	<p>Design & Implementation Services</p> <ul style="list-style-type: none"> ◦ Site surveys & assessments ◦ Project planning & scheduling ◦ Systems & network design ◦ Network topology design ◦ Infrastructure setup & configuration ◦ Post deployment training & knowledge transfer ◦ Performance & testing review ◦ Quality assurance & control

CRN
Tech Elite 250

CRN Elite 150
Managed Service
Provider 500

CRN
Solution Provider 500

The ITsavvy Difference

- **Extensive Coverage:** Tap into a network of 10,000+ technicians across North America for anywhere, any time support
- **Streamline Processes:** Your unique needs come first. We assist with planning, implementation, timelines, & more to ensure fast, accurate outcomes
- **Predictable Pricing:** Enjoy customized fixed or hourly rates for field services projects, with break/fix repairs billed at an hourly rate
- **Vetted Technicians:** Experience consistent, high-quality service from our field services team, backed by a rigorous pre-employment vetting process
- **Flexibility:** From one-time fixes to ongoing maintenance, our experts offer the flexibility to meet your most nuanced challenges
- **Transparency:** Stay informed with ITsavvy's online project management tool, providing real-time updates and tracking for your projects across any location

Field Services by the Numbers

20,000+ Successful Dispatches	139,000+ Hours Saved	160+ Clients Served
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Interested in Field Services?

Let's talk about how we can help you save time and money on hands-on technical support. Our nationwide team of certified technicians is ready to assist with installation, maintenance, troubleshooting, and repairs—anytime, anywhere.

Contact your ITsavvy Client Executive or contact info@ITSavvy.com to schedule a call.

Visit [ITSavvy.com](https://www.ITSavvy.com) to learn more about our technology solutions and services.