

Accidental Damage Protection for Chromebooks

ITSavvy understands that Chrome devices break and we are passionate about providing an easy and affordable way to protect them. ITSavvy's ChromeCare warranty is a 1-4 year fully accidental warranty that covers drops, breaks, spills, hardware failure, and manufacturer defects. ChromeCare was created to take the stress of repairing devices away from your technology department by creating a simple to use process with a fast turnaround time.



We Cover



Drops



Water Damage



Screen Breakage



Hardware Failure

How It Works

1

Submit a Ticket

You can submit online using our web based ticketing system

2

Send Chromebook

We offer free delivery by mail or pickup (in select markets)

3

We Repair It

We complete all repairs in Milwaukee, Wisconsin

4

We Send It Back

Turnaround time is fast!
Typically 8-21 days

5

It Works Perfectly

Your device will be good as new!

✓

Coverage Options Available

1, 2, 3, 4 year options
Retroactive coverage options



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Warranty Features:

- Easy-to-use web-based ticketing portal
- 8-21 day repair turnaround (model & location dependent)
- FREE pick up or delivery
- No deductible (model dependent)
- Parts and labor included

Why choose ITsavvy as your warranty partner?

- **Expertise:** Our K-12 computing team is dedicated 100% to the Chrome marketplace.
- **Experience:** We have over 500K+ devices under coverage, and support for 200+ models.
- **Scalability:** 350+ clients, 2k+ parts SKUs, 100K+ parts in stock. New 3x larger repair facility currently being built out.
- **Commitment:** Chromebook Repair is a core business segment with a dedicated facility & staff of 60+ technicians.

“ChromeCare provides tremendous value to our district. Easy access to quality components, service and support is critical to our digital environment and ultimately the success of our students and staff.”

Brandon Kostolni, Director of Technology
School District of New Berlin, WI

“We have used ChromeCare for several years now and have been continually impressed with their high level of service, communication, and efficiency. Because of their service, we are able to confidently tell our students that their device will be repaired and returned in as short of a time as possible.”

David Chan, Director of Instructional Technology
Evanston Township High School, IL

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