

Reduce time to project completion.

Complete IT projects and break/fix repairs onsite with ITsavvy's **Field Services** experts. Our team of in-house project coordinators and over 10,000 technicians across 130+ countries help our clients simultaneously complete projects at multiple locations. Our vetted technicians perform onsite installations, complete repairs, and optimize your technology products. **With ITsavvy, you're protected for a lifetime: our field services workmanship warranty protects you from any mistakes.**

The ITsavvy Difference



People: We built our in-house Field Services project management team to produce quality results on a dependable basis. ITsavvy evaluates all technicians through a proprietary software program that gathers more than 50 points of information to ensure quality.



Process: We start the end-to-end management process by understanding your requirements and deliverables. Next, we create a Scope of Work (SOW) to detail the project before work begins. An implementation plan and project timeline is created and discussed with clients on a kickoff call before work begins.



Technology: ITsavvy's online project management portal makes it easy for clients to track the progress of any field technician, at any location, at any time.

Our Capabilities

ITsavvy's in-house Field Services management team reduces time to project completion with capabilities that include:

- **Multinational Rollouts:** ITsavvy has a large network of vetted technicians across the US and North America. We also have technicians in 130+ countries, which allows us to provide onsite services for global clients.
- **Site Surveys:** A site survey is the best way to design an optimal implementation plan that will meet your needs and requirements.
- **Flexible:** We make it easy to work with our Field Services team. ITsavvy doesn't have minimums and is vendor agnostic. We also offer flexible billing options that fit your unique needs.
- **Custom Pricing:** ITsavvy offers customized fixed or hourly rates for Field Services projects, while break/fix repairs are billed at an hourly rate.

Contact your ITsavvy Client executive or email info@ITsavvy.com for more information.



A wide range of services.

Our Field Services include a wide range of core competencies and capabilities.



Structured cabling

Trust ITsavy's 30+ years of experience in structured cabling for greater peace of mind. We optimize your data center, sites, and devices with vertical and horizontal structured cabling design, installation, decommission, and repairs.



Retail IT

Whether you need to roll out one retail launch or 100, ITsavy helps you plan and execute a seamless launch with IT solutions tailored to your exact needs. Rely on our retail IT project management and implementation to hit your deadlines.



Audio Visual

Make the most of your investment in audiovisual equipment. From screens to projectors to audio systems, ITsavy's expert technicians implement and install your AV systems correctly from the start.



Technology refresh & rollouts

Update your existing technology or roll out new infrastructure across your organization. ITsavy's vendor-certified technicians and project managers keep your project on time and within budget.



Staff augmentation

Get the instant on-premises help your team needs with IT staff augmentation. ITsavy's experts augment your team to reduce overhead costs and meet deadlines.



Break/fix

Request reliable break/fix service from ITsavy's professional technicians. Get help repairing your devices in as little as 4 hours, 24/7/365.

Interested in a Field Services Site Survey? Contact your ITsavy Client Executive or contact info@ITsavy.com for more information.

We get you. We are real IT people too.

ITsavy's team of certified engineers and subject matter experts are here to help you make informed decisions. Our Client Executives are IT professionals who work with businesses, government entities, and educational institutions. When you need trusted expert advice, we're here to help.

Visit [ITsavy.com](https://www.itsavy.com) to learn more about our technology solutions and services.