

Do more with less.

Our **savvyGuard Managed Services** team supports critical, recurring IT projects for enterprises and SMBs with three flexible service levels (Silver, Gold, Platinum). Our team helps businesses improve productivity, increase ROI, and ensure business continuity. We're the perfect remedy for the recurring headaches that IT organizations struggle with on an ongoing basis. **Trust ITsavvy to support your infrastructure so you can focus on more mission-critical projects.**



savvyGuard Managed NOC

ITsavvy offers a single destination for all of your IT needs. Our Managed NOC service provides flexible, 24/7/365 monitoring of your infrastructure. ITsavvy offers three relationship options:



savvyGuard Silver

ITsavvy's team of dedicated professionals will monitor your network and alert you when needed.



savvyGuard Gold

ITsavvy's team of dedicated professionals will work with you and your IT staff to co-manage all of your network needs.



savvyGuard Platinum

ITsavvy's team of dedicated professionals will fully monitor and manage your entire network and IT infrastructure.

Capabilities include:

- Infrastructure monitoring and management
- OEM escalation support
- Professional services on a project basis
- Asset management
- Staff augmentation
- Backup and DR

Contact your ITsavvy Client Executive or email info@ITsavvy.com for more information about our service levels.



savvyGuard® Managed Help Desk

If your business has an IT staff but needs help with your end user's day-to-day requests, our team of dedicated help desk professionals can relieve your staff of that workload. ITsavvy offers flexible service and billing plans to fit our client's needs.

Capabilities include:

- 24/7/365 US-based help desk
- Level 1 and 2 service coverage
- We work with your IT staff to only escalate issues that need to be escalated
- We provide ticket recap reports on a weekly, monthly, or quarterly basis



savvyGuard Managed Microsoft 365

ITsavvy is a single source for all your Microsoft 365 needs. Our top-tier Microsoft CSP partnership allows Microsoft to fast-track all ITsavvy service requests.

Capabilities include:

- Licensing optimization
- Self-service portal for adding/removing licenses
- Tier 1 and 2 support through our 24/7 live service desk



savvyGuard Managed Azure

Managed Azure is part of ITsavvy's Managed Services. After ITsavvy completes the Microsoft Azure migration process, every Azure help desk call goes to the savvyGuard Help Desk team. ITsavvy employs a consumption-based billing system so you only pay for what you use.

Capabilities include:

- Workload, billing, and subscription optimization
- Cloud consultation
- Advanced DevOps support
- Customized Azure monitoring

Contact your ITsavvy Client Executive or email info@ITsavvy.com for more information about our savvyGuard Managed Services capabilities.

We get you. We are real IT people too.

ITsavvy's team of certified engineers and subject matter experts is here to help you make informed decisions. Our Client Executives are real IT professionals who frequently work with businesses, government entities, and educational institutions. When you need expert advice, we're here to help.

Visit ITsavvy.com to learn about our technology solutions and services.